

Communication Edge *For Project Management*

Program Description

Effective communication is the key for high-performance teams in project management. Yet, with remote locations and various departmental and individual interests conflicting during a project, how can you ensure that it will run smoothly from inception to completion? That expectations will be met, roles defined and communication be clear over the course of an assignment?

This intensive and interactive 2-day seminar is designed to give multi-faceted project management teams the common language for principles and strategies of process, provide perspectives of individual communication styles and create mechanisms for continuous team improvement.

Using a series of customized case studies based on your business, you will fine-tune skills in a group environment with the feedback of an experienced Nyman Consultant.

You'll benefit by learning:

- Your own communication style, strengths and challenges, as well as adapting to the style of others
- The impact of the 3 V's (Visual, Vocal, Verbal) on your relationships with others
- Intent vs. Impact of messages
- Giving and Receiving feedback without defensiveness
- Clearly establishing roles and responsibilities
- Opening and accelerating communication
- Presenting Persuasive points of view for collaborative outcomes
- Improved listening skills
- Communicating and setting clear expectations for your team and others
- How to deliver strategic vs. tactical messages
- Techniques for handling difficult people
- How to follow up and gain consensus for action steps
- Business norms that regulate emotions

Maximum participants: 6-8

Program length: 2 days